

Strategic Plan 2023-2026

Barossa Enterprises was established by families needing daily support and work activities for their sons and daughters living with disabilities. Engaging in safe, and meaningful pursuits, in a predictable and supportive environment continues to be our driving focus.

Half a century later, we are a key partner to South Australia's wine industry, providing work opportunities for supported employees. Our Home and Community Division, in-turn, supports the families that underpin the communities that we operate in.

We are located in the Barossa and Clare Valleys, McLaren Vale and the Riverland region. Through the National Disability Insurance Scheme, we support people along their journey to engaged and fulfilling lives. We continue to be valued and accessible in the communities we operate, and through sustainable and strategic growth, our services will be in reach of more people.

We will be recognised as the solution-focused provider of disability supports for people living with disabilities within our operating regions. Our employment supports will broker opportunities for participants whilst strengthening "disability" confidence amongst our community and business partners. We will help you build resilience for everyday challenges and seek opportunities for you to engage with your community.



VALUES



Committed and Responsible

We commit to an honest and open service that minimises risk and maximises outcomes to those we work with.



Ethical and Responsive

Support will always be available even if not delivered by us - no one should be left behind. If we cannot service you, we will direct you to the right path.



Inclusive and Respectful

Everyone's need is unique. We tailor our service and are driven to establish lifelong partnerships with our support and business customers.



Accountable and Professional

We learn from our mistakes and continually improve - we welcome all feedback, always.

VISION

Best Supports, great outcomes

We are a disability support organisation above all else, delivering support options for work, home and lifestyle. Participants and their families will know that our supports build individual independence and resilience. We will connect people with their communities and reduce any burden of disability in doing so. Business too will recognise that, by engaging our services, they are not only acquiring quality products, but they are also helping build a stronger and inclusive community.

MISSION

Providing life-long support options to live well and be your best

We will partner with you at the times you most need it, and we will provide support options that can be tailored around you, your family, and your goals. Our support will focus on achieving your outcomes.

Strategic Direction 1:

Deliver a solution-focussed culture.

Our goal is to ensure participants have access to the supports they want at the time they are needed.

We will adopt a “no-wrong-door” approach and assist everyone to navigate their path to self-reliance and community participation.



Strategic Direction 2:

Be recognised as the foremost quality-driven support service in the regions we operate.

We will achieve quality outcomes through innovative, systematic approaches to service delivery.

We will use evidence to support decisions and work within a quality framework to ensure they are measurable.



Strategic Direction 3:

Our staff will be trained and work in a culture that develops them as advocates of our service and partners in support.

Staff will know our service, their jobs and the combined value they bring.

Our goal is to be an employer of choice within the disability support sector and lift support expertise across the regions we operate.



Strategic Direction 4:

We will ensure financial viability so that our community's benefit from our services as well into the future.

We will deliver an operation that is financially viable and compliant.

We will respond to emerging trends and provide sound stewardship over the resources we are responsible for.

