

# 2015—2018 Strategic Plan

Barossa  
Enterprises

## The Good Life

Our customers will live a 'good life' through our person-centred service. We will engage people through programmes that are fun, interesting and promote healthy living and friendships. People will know the benefits of our service through interesting stories, informative sharing and community engagement. Ours will be a safe environment to try and learn new skills.

## Continual Learning

Barossa Enterprises will be recognised as a learning and development organisation that supports people to gain skills that enable greater independence. Whether they be skills learnt on the job or in the home, our developmental education approach will provide the greatest opportunity for our customers to participate in their community.

## Our Vision

*A productive life  
for everyone*

## Quality Focused

We will deliver the service that we promise. Our approach will be evidenced-based and programmes will be developed through customer feedback and outcomes. We will be 100% compliant with all statutory and audit requirements.

## Our Values

- *Committed & Responsible*
- *Passionate & Ethical*
- *Inclusive & Respectful*
- *Honest & Accountable*

## Our Mission

*Greater  
Independence  
through our  
Support*

## Engaged with the Community

We will be the preeminent provider of work and home support for people living with disabilities within wine producing regions. We will build disability confidence with our business customers and service partners and, in turn, everyone will contribute to a committed, safe and prosperous community.

## Sustainable

We will provide the greatest value through our social, environmental and commercial sustainability. The communities that we service will be better as a result of Barossa Enterprises being in them.

## Scalable and Contemporary

We will use technology to create the most efficient service possible. Staff will have ready access to support information and work procedures through a modern IT interface. Our business will be structured around metrics that produce quality results for our contract owners and business partners. Our customers will receive a high level of service irrespective of the individual or site that is providing it.